

Annex I Community Safety Plan 2015-16 Q4 Monitoring report

Thanet Community Safety Partnership

Community Safety Plan 2015 – 2016 - Update Report – Q4 Jan - Mar 2016 (Working document – to be finalised)

SUMMARY:

Not yet started (RED)	Underway (AMBER)	Completed (GREEN)
0	4	26
Total actions	30	

To date 26 actions have been completed, all have been started. 4 remain outstanding. Of those outstanding one (12) has been scheduled and will be completed by April 2016, a further action (27) has been absorbed into existing work stream's, such as campaign days and partnership advertorials and two (17 + 19) have been delayed due to KCC restructuring and will be delivered during 2016-17.

ACTION UPDATE:

1) Vulnerable young people at risk, including those at risk of Child Sexual Exploitation and Gang involvement.				
<u>Theme Lead:</u> KCC Social Services – <i>Heather Flynn</i>				
Actions	Support Agencies	Measures of success	Update	Status
1. Strengthen links with local services supporting 'Looked After Children', including alternative education and care homes.	KCC Early Help Children Services Kent Police – Missing Persons Officer Virtual school	<ul style="list-style-type: none"> • Involvement in support plans for young people placed in Thanet • Stronger links established with local care providers • Increase in intelligence and information received from young people 	<p>Stronger links have been established with care providers and CSP agencies with placement of Early Help worker in MTF.</p> <p>Officers now regularly get involved in support plans, to date 16 meetings have taken place.</p> <p>The number of cases requiring further support and intervention has seen a decrease (numbers stepped up) with an increase in cases closed where outcomes have been achieved (78%)</p>	GREEN
2. Review support services for vulnerable young people including third and voluntary sector. Then develop specific approaches to the key emerging issues such as an integrated	TDC MTF Children's Social Services KCC Early Help	<ul style="list-style-type: none"> • Mapping document for opportunities created • Link to existing referral scheme or set up new. 	<p>Support services have been reviewed and integrated approach developed for CSE, which included a gangs outreach programme with St Giles Trust.</p> <p>Briefing sessions have been scheduled for all staff to brief and train in Child Sexual Exploitation /e safety and Safeguarding and Prevent training.</p> <p>A targeted Summer programme with KCC Youth Service and outdoor</p>	GREEN

approach to exploitation			gatherings was delivered and promoted to young people. The agencies are continuing to work closely in developing integrated approaches. A Detective Constable and PCSO have been attached to the Missing Persons team to enhance effectiveness in identifying non-familial CSE and exploitation. Links to existing services have been set up, a mapping document is currently not feasible due to current state of transition with services, and wider initiatives such as Asset Mapping, the Task Force are undertaking.	
3. Consider findings of the Ending Gangs and Youth Violence peer review programme with the Home Office and embed recommendations.	TDC MTF Kent Police	<ul style="list-style-type: none"> Working group to consider findings New direction documents created Thanet Children at Risk of Exploitation Group established 	The findings have been considered and there are on-going discussions with Home office, EGYV in respect of developing a local assessment to identify opportunities to improve the EGYV Missing Person approach – focusing on identifying patterns between London Boroughs and Thanet Missing Persons at risk from gangs and exploitation. Regular meetings and actions are now taking place and a County strategy has been developed, with over 100 attendees at the specialist professionals conference.	GREEN
4. Challenge placements from out of area and participate in any assessments of appropriateness	Kent Police TDC Children’s Social Services	<ul style="list-style-type: none"> 5 placements challenged 	Placements continue to be challenged directly and through standard multi-agency meetings. To date 8 placements have been challenged successfully.	GREEN

2)	Limited Mental Health – resources/ High volume of Mental Health Cases				
	Theme Lead: KCC Social Services – Heather Flynn				
	Actions	Agencies	Measures of success	Update	Status
	5. Training for practitioners to have additional mental health awareness skills – ‘Mental Health First Aid’ to create ‘Mental Health Champions’ with increased understanding of conditions and agency processes.	The Beacon Kent Police NHS/CCG KCC Early Help CAMHS	<ul style="list-style-type: none"> No. of people trained No of sessions delivered Increased awareness in staff -to help people manage low self-esteem, anxiety and self-harm. 	Health visitor developing triaging for staff (lead on to perinatal Mental Health) All units linked to schools Inputs have also been given in 10 schools, through Headstart to 10-14s around resilience building Kent Police carrying out MH First Aid, numerous officers including both CSU/MTF completed it, which includes 3 in depth sessions and 13 members of staff with wider mental health knowledge as a result of the inputs. Two CSU PCs also carried out a further awareness course and attachments to	GREEN

			support ASB work, and a supervisors course also due to take place.	
6. Pursue options for Street Triage project. MH worker – or trained practitioner with Police Officer responding to MH / crime calls.	KCC Public Health The Beacon Kent Police	<ul style="list-style-type: none"> • 25 people triaged • Take up rate for those referred 	<p>Street triage no longer possible due to funding, however Police Force Control Room (FCR) piloting Mental Health professional doing triage when calls go to Kent Police, commenced in December 2015, both with Mind and Mental Health nurses.</p> <p>Workers are assisting and giving advice to callers and Police Officers and signposting to appropriate mental health and support services, which may have otherwise resulted in additional police attendances. As this is a new trial, data is still being co-ordinated.</p>	GREEN

3)	Sharing good practice amongst partners on Domestic Abuse				
	Theme Lead: KCC Social Services – Heather Flynn				
	Actions	Agencies	Measures of success	Update	Status
	7. Produce e-learning package for courts service on Domestic Abuse changes, Mental Health and ASB	Oasis/TDAF Courts Kent Police	<ul style="list-style-type: none"> • Package produced and distributed • Court officers and magistrates trained 	E – learning package has been produced around domestic abuse, and circulated to all CSP partners and has been well received. feasibility and cost being assessed to expand to other packages in future years.	GREEN
	8. Ensure that CSP disseminate the lessons learned from Domestic Homicide reviews	Oasis/TDAF TDC	<ul style="list-style-type: none"> • Learning disseminated to key partners 	<p>Comprehensive updates now given at CSP Executive meetings and lessons learned circulated as required to Executive members, partner agencies and wider partners</p> <p>Domestic Abuse forum is putting together a series of half day workshops around Domestic Homicide Reviews- lessons learned. A briefing will go out as part of this with a focus on Thanet lessons learned. Thinking of also working on a briefing for health staff to enable their support of evidence and resulting their identification of the issue.</p>	GREEN

4)	E-safety - Vulnerability of people to scams			
	Theme Lead: KCC Social Services – Heather Flynn			
Actions	Agencies	Measures of success	Update	Status
9. Additional training to partner staff (briefing morning) on scams and e-safety	KCC e-Safety KCC Wardens KCC Trading Standards	<ul style="list-style-type: none"> Briefing morning delivered No of professionals attending Examples of how training boosts awareness across agencies and residents 	Details around respective training courses have been circulated. CSU staff attended 'train the training' course and briefing input scheduled for staff on 'Safer Internet day' on the 9 th February. Presentation also prepared for all conference delegates in December 2015. Summary also circulated raising awareness to all NEMs and put on Facebook, Twitter, TCSP website and in the schools newsletter. Paper leaflets also printed and disseminated.	GREEN
10. Deliver key information sessions at Neighbourhood Engagement Meetings and in schools	TDC KCC Wardens Kent Police KCC Trading Standards	<ul style="list-style-type: none"> Increase in awareness and Advice given by KCC wardens to 50 victims of scams Inputs given at all NEMS 	All NEM dates promoted on social media, in the advertorial and TCSP website. Police continuing to attend all NEM's with Council. ASB update on new tools and powers as well as seasonal scam summary circulated at NEMs to all distribution lists giving advice. Advice given to over 170 people and inputs given at 16 NEMS. Trading standards also gave specific input alongside KCC warden inputs on this topic which was very well received.	GREEN

5)	Guiding vulnerable people away from radicalisation through the Prevent strategy			
	Theme Lead: KCC Social Services– Heather Flynn			
Actions	Agencies	Measures of success	Update	Status
11. Ensure that schools and youth groups are promoting "ZAC" and "WRAP" programmes to young people	Kent Police Prevent staff and special branch KCC Early Help	<ul style="list-style-type: none"> Monitoring of which schools have delivered sessions using the ZAC and wrap tools. 	All schools have been invited to attend the 'Workshop to Raise Awareness of Prevent (WRAP) and most secondary schools have in turn then delivered this back to their staff. ZAC and WRAP has also been delivered in local secondary schools however, exact attendee numbers are not known. Official volumes are being compiled for the Home Office, but it is thought to currently include around 400 Thanet practitioners and providers.	GREEN

12. Ensure frontline partners are aware of the 'Channel' support process and how to make referrals to this.	TDC Kent Police Prevent coordinator	<ul style="list-style-type: none"> • Training inputs delivered to CSP partners. • Panels co-ordinated when cases raised with full partner cooperation. 	Briefing sessions planned for January 2016 to cover WRAP and Channel. Prevent action plan approved by TDC CMT. Three CSU officers are trained in WRAP and sessions have been scheduled for staff, members and practitioners in the new year. 2 Channel cases have been heard to date in the Thanet area, which offer support to individuals at risk of exploitation .	AMBER

6)	Alcohol and substance misuse contributing to crime and ASB				
	Theme Lead: Kent Police - <i>Inspector Rhiannon Simpson</i>				
	Actions	Agencies	Measures of success	Update	Status
	13. Co-ordinate the community safety elements of the Thanet Alcohol Strategy; - Drink Drive campaigns - Sobriety Tags - Tackling youth alcohol issues - Research breath analysing and drug testing on the doors of the Night time economy	KCC Public Health Kent Police TDC KCA/Addaction Turning Point	<ul style="list-style-type: none"> • Established through Alcohol Task and Finish group • Key campaigns promoted through different media 	<p>Kent Police County wide drink drive campaigns continue with a number of prosecutions pending as well as speed awareness campaigns.</p> <p>Proactive letters are also now being sent out to the parents / guardians of any young people caught with alcohol with signposting for help/diversionary activities.</p> <p>Further multi agency work is also ongoing to target street drinking, with Behaviour Orders being sought on individuals. Licensing operations are also ongoing as is work with trading standards. Breath analysing conditions were not possible, due to conditions already in place.</p> <p>KCC Public Health continue to drive forward the Alcohol strategy.</p>	GREEN
	14. Pilot the use of 'Body Worn Video' devices by Police Officers and pursue possible agreements with night time economy security staff	Kent Police	<ul style="list-style-type: none"> • Breakdown of cases where video technology has led to prosecution/arrest. • Public perception figures for safety in NTE hotspots. 	Body Worn Videos have also been rolled out throughout Thanet amongst officers. In addition to this, the Licensing officer has put conditions on several premises regarding their own requirements for cameras. 4 premises now use the cameras regularly.	GREEN

<p>15. Support Community Pastors to continue with their work in the NTE, in particular targeting events such as Folk Week.</p>	<p>TDC Community Pastors Turning Point KCA/Addaction</p>	<ul style="list-style-type: none"> • Provide key dates, times and locations for pastors to target. • 42 weeks of outreach delivered. • Report on outcomes and costs savings on emergency service resources 	<p>During Folk Week Pastors carried out targeted patrols: Pastors completed 58 patrols, 12 more than required. Saturdays and some Friday nights including Broadstairs Folk Festival Patrol times (approx.): Broadstairs – 9pm-2am, Ramsgate – 10pm-4am Total Patrols: 58 (47 Ramsgate, 11 Broadstairs) Total volunteer hours: 1261.25 hours. The average volunteer time : 5hr 20mins per session. Directly interacted with 1758 people socialising. Evidence of 20 people being directly assisted home. An account has been set up with local taxi firm to provide transport home for vulnerable people. Taxis are used very sparingly and they will only be called if there is no other way of obtaining safe passage home. 158 pairs of flip flops given out. 96 bottles of water given out. Numerous plasters given out for minor cuts mainly to feet, numerous wet wipes and tissues were used to clean up persons who had vomited. Space blanket have been given out to people who are cold due to the effects of alcohol and or drugs. Also used whilst waiting for ambulances.</p>	<p>GREEN</p>
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<p>7)</p>	<p>Support those who may be vulnerable to committing crime</p>			
	<p>Theme Lead: Kent Police - <i>Inspector Rhiannon Simpson</i></p>			
<p>Actions</p>	<p>Agencies</p>	<p>Measures of success</p>	<p>Update</p>	<p>Status</p>
<p>16. Map support services and create leaflet/posters for raising awareness of where people can go for help.</p>	<p>MTF Thanet Community Networks</p>	<ul style="list-style-type: none"> • Reduction in dependency on emergency relief • Increase in attendances/referrals to support services 	<p>Services signposted to the Live It Well website which auto generates leaflets and posters and services can be tailored to suit the individual needs of each client. Asset mapping has also been carried out, awaiting evaluation as part of Margate Task Force initiative.</p>	<p>GREEN</p>
<p>17. Continue to support the Integrated Offender Management process and integrate other service providers to support processes.</p>	<p>KSS CRC Kent Police TDC</p>	<ul style="list-style-type: none"> • IOM supported- agencies attending monthly meetings 	<p>IOM meetings still taking place, however restructuring has meant DYO meetings are currently not taking place. Further work to be undertaken to continue this for 2016-17</p>	<p>AMBER</p>
<p>18. Focus on reducing first time entrants (FTE) to the criminal justice system through</p>	<p>KCC Early Help</p>	<ul style="list-style-type: none"> • Reduction in no. of 1st time entrants to CJ system. 	<p>Improved working with additional resources for the CSU/Task force for a Youth worker to pick up all Community Resolutions / Youth Restorative Disposals and Youth Cautions (all others orders from Youth Conditional Orders</p>	<p>GREEN</p>

a range of education and enforcement programmes so the victims voice can be heard		<ul style="list-style-type: none"> Increase in number of RJ meetings held 	and below have a statutory function and therefore maintained with the YOS team.) There has been an increase in the number of Restorative Justice meetings held with Early Help now attending weekly partnership meetings. From April 2015 – Sept 2015 there has been a gradual reduction in first time entrants to the Youth Justice system.	GREEN
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8)	Widen agency support for offenders			
<u>Theme Lead:</u> KCC Early Help – <i>Sharon McLaughlin and Lisa Udale, KSS Community Rehabilitation Company</i>				

Actions	Agencies	Measures of success	Update	Status
19. Agencies to link into Integrated Offender Management and Deter Young Offenders programmes. Support re-integration through community based programmes to raise aspirations and employment prospects working with voluntary and community sector.	KSS CRC National Probation Service KCC Early Help KCC Wardens YES + Voluntary sector	<ul style="list-style-type: none"> Existing provision reviewed and mapped, gaps identified. 20 ex-offenders referred into suitable programmes Reduction in re-offending in those individuals Qualitative feedback / case studies 	<p>Monthly meetings take place between the Police, East Kent Youth Offending , which is due to be further developed during 2016-17 following service restructures.</p> <p>Targeted group running out Youth Open Access for young boys at risk of exclusion and offending.</p> <p>Young people who are open to the Youth Offending Service and are Not in Employment, Education or Training continue to be a concern and a formal strategy is being developed by KCC .</p>	AMBER
20. Extend 'Neighbourhood Responsibility Panel' provision as a 'one stop shop' placing individual at centre of support plan. Work with offenders and victims.	KSS CRC National Probation Service MTF	<ul style="list-style-type: none"> Offenders completed course and supported through NRP process Victim support and satisfaction levels increase 	<p>Neighbourhood Responsibility Panels continue to focus on those testing positive for Drugs Testing on Arrest (DToA) and Gang Victims of the 'cuckooing' tactic. This approach is being evaluated by University of Kent, Forensic Psychologists. The approach has been tested on one occasion in a local school as a Family Support Panel (FSP). Further support panels will be held in the next school year.</p> <p>The provision has been extended, with 14 panels being held overall since commencement in 2013. Provision has seen a (64% increase to previous years) for 2015, with 9 taking place since January. 21 clients have come through the process and received holistic multi agency intervention. Long term outcomes are still being assessed.</p>	GREEN

9)	Need to make better use of positive role models			
	Theme Lead: KCC Early Help – Sharon McLaughlin and Lisa Udale, KSS Community Rehabilitation Company			
Actions	Agencies	Measures of success	Update	Status
21. Continue provision for 1:1 mentoring, utilising ex-offenders where appropriate	KCC Early Help YES+	<ul style="list-style-type: none"> 12 individuals receive 1:1 mentoring Perceptions/attitudes measured at start/finish showing changes. 	'Say it' programme continues to be funded by TCSP and MTF and supported by YOS and Yes+ and uses female role models to work with young girls vulnerable to exploitation. 1:1 is still being piloted and is ongoing, to date 30 young people from Thanet Secondary schools have received intensive inputs.	GREEN
22. Utilise public services and/ or armed forces to deliver diversionary programmes.	KFRS KCC Early Help YES+ Veteran links / armed forces	<ul style="list-style-type: none"> 2 Courses delivered Reduction in re-offending of those that have completed courses 	Challenger Troup has been funded by Troubled Families and continues to support positive outcomes. To date 12 Thanet young people have been referred to the course.	GREEN

10)	Need to improve engagement with young people			
	Theme Lead: TDC Community Safety Martyn Cassell			
Actions	Agencies	Measures of success	Update	Status
23. Review existing provision in schools and co-ordinate programmes to avoid duplication.	TDC CSU Partnership communications KCC Early Help KFRS Kent Police VCS sector Oasis	<ul style="list-style-type: none"> Produce a directory of services for partners KCC Early Help targets No. of schools sessions delivered by partners Total no. of pupils reached 	Over 1500 pupils engaged with through Kent Fire and Rescue Service's education programme. All year 6 pupils attend Safety in Action partnership activity in Summer 2015 term Head start in Thanet is also working to build resilience into young people. All Early Help workers have been trained in restorative approaches KFRS have delivered inputs into 18 schools, both primary and secondary across the district. Directory no longer being produced as links into wider	GREEN

			Asset mapping work.	
<p>24. Capture the views of young people on community safety matters</p> <ul style="list-style-type: none"> - Youth Strategy review consultation - Run council “chamber days” where officers can engage with school pupils about their communities and safety issues. 	TDC CSU Partnership communications KCC Early Help	<ul style="list-style-type: none"> • Consultation with young people carried out on community safety issues, providing partners with a better understanding of emerging issues for young people. 	<p>TDC consulted 100 young people regarding views on Community Safety using a questionnaire produced and distributed by Kent Youth Service. Over 50% of those said that they has suffered ASB but didn’t report it.</p> <p>Youth Strategy to being redeveloped as Children’s and Young Person Plan by KCC. The Local Childrens Partnership Group have developed priorities for Thanet to be included in a local action plan.</p> <p>Engagement begun with Canterbury Christ Church College freshers fair -links made with policing students.</p> <p>6 Chamber days have been planned with uptake from 12 Thanet Primary and secondary schools. This gives young people the opportunity to ask questions of agencies and also make comments on the new plan.</p> <p>Over 40 responses from young people to TCSP 2016 survey.</p>	GREEN

11)	Need for partnership messages to be reaching intended audiences and celebrate agency success stories			
	Theme Lead: TDC Community Safety <i>Martyn Cassell</i>			
Actions	Agencies	Measures of success	Update	Status
<p>25.TCSP Communications Strategy refreshed to co-ordinate and promote CSP activity including social media activity and website, use of existing newsletters/ magazines, merchandise, event attendance and advertorials to promote Key Community Safety messages</p>	TDC Communications TDC CSU All Partners	<ul style="list-style-type: none"> • Better use of social media- increased followers and website hits • Increased attendances at resident meetings • Increased surveys completed • Scan of positive messages in press • Merchandise given out at a number of key events • SOS trailer deployed 5 times 	<p>Plan updated and reviewed continually & circulated to executives.</p> <p>Website and social media utilised (currently have 99 likes) unique visits have increase from 1,101 (Apr 14 – Jan 2015) to 2,611 (Apr 2015 – Jan 2016).</p> <p>The SOS trailer has been deployed 7 times for partnership activities.</p> <p>2 full page wraps published since April 2015 4 one page editions covering for 2015: lethal highs (March), Back to school safety – (Sept), theft (Dec) and the consultation around focus areas for 2016-17 (Jan 2016)</p>	GREEN

			School News Group articles published in conjunction with Thanet Extra pages on going back to school and the consultation and as a direct result the partnership received the best response rate for consultation, with a younger age group.	
26. Pilot new structure for Neighbourhood Engagement Meeting process expanding officer attendance to wider agencies / departments.	TDC Communications Voluntary sector NEM community representatives. All CSP partners	<ul style="list-style-type: none"> • Identification of new customers previously unknown to services • One drop in style NEM piloted • Increased attendance 	NEMs held every three months in four areas attended by TDC Community Safety officers – 12 held so far with over 250 residents attending. Dates provisionally scheduled for 2016-17. Drop in format also trailed after structured meeting. Vast improvement in engagement for 2016 focus area survey, with over 200 respondents to the survey. Previous years have only had 30-40 respondents as a maximum.	GREEN
27. Create Road Safety Task and Finish Group to look at key projects for the year	KFRS	TBC	KFRS lead officer changed, however 'License to Kill' event delivered to over 2000 young people, which provided education around Road Safety. Operation Safety Net evaluation to be compiled Support of Road Safety incorporated into other publicity of events such as youth engagement and the Road Safety advertorial.	AMBER

12)	Better data/information exchange amongst partners and increased training				
	<u>Theme Lead:</u> TDC Community Safety <i>Martyn Cassell</i>				
	Actions	Agencies	Measures of success	Update	Status
	28. Refresher information sharing / data protection training for all CSP staff	TDC CSU Kent Police	<ul style="list-style-type: none"> • No. of officers attended training • All agencies signed up to Kent and Medway ISA 	Refresher information sharing and data protection carried out as part of internal e-learning packages for TDC and Kent Police. Designated Officer list reviewed, updated and disseminated to KCC. Agencies encouraged to sign up to the Kent and Medway Information sharing Agreement.	GREEN
	29. Review existing meeting structures and membership to improve timely exchange. Co-locate TDC, Police Community Safety Units and Margate Taskforce.	All Partners, Senior Management	<ul style="list-style-type: none"> • Meetings streamlined, • Clear remits for each group, meeting • Staff time saved 	Co-location programmed for Autumn 2015 review directly related to meetings structures Colocation finalised and commencing February 2016. Meetings aligned and strategic direction aligned to a new Thanet Leadership Group, who now have strategic oversight of the Health and Wellbeing Board, Invest Thanet and The Thanet Community Safety Partnership.	GREEN

30. Compile a list of training programmes on offer for community safety professionals to ensure continued staff development.	TDC CSU	<ul style="list-style-type: none">• Agency leads for all topics list produced and circulated	Completed and disseminated amongst CSU partners	GREEN
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